



# FAQ

## Have questions?

Here are some things you need to know about The Jamaica Business Gateway and how it can improve the way you do business with the government.





## **1. What is the Jamaica Business Gateway?**

The Gateway is a unified virtual space, designed to connect businesses with the information and tools needed to engage and transact business with the Government of Jamaica. In the initial launch phase, businesses can access information and submit applications for 14 Business-to-Government (B2G) processes with just a few clicks.

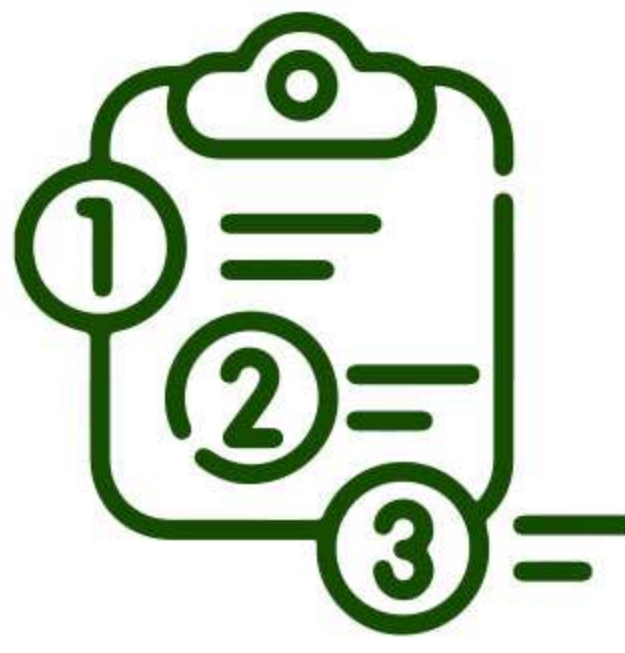
They can even track their progress in real-time!

Later phases will see more Government processes added to the Gateway.



## **2. Who is the Gateway for?**

The Gateway is an online portal for businesses that want to connect and do business with the Government in a smarter and simpler way.



### 3. What are the 14 Processes available?

#### Applications for:

1. Cannabis License – Cannabis Licensing Authority
2. Divestment of Crown Lands – National Land Agency
3. Registration of Pharmaceutical Products – Ministry of Health and Wellness
4. Film Registration – Jamaica Promotions Corporation
5. Business Insolvency – Office of the Supervisor of Insolvency
6. Financial Counsellors – Office of the Supervisor of Insolvency
7. Insolvency Status Reports – Office of the Supervisor of Insolvency
8. Registration of a Farming Enterprise – Rural Agricultural Development Authority
9. Registration of Medical Devices – Ministry of Health and Wellness

#### Applications for Productive Input Relief:

10. Healthcare – Ministry of Health and Wellness
11. Tourism – Ministry of Tourism
12. Agriculture – Ministry of Agriculture and Fisheries
13. Manufacturing – Ministry of Industry, Investment and Commerce
14. Entertainment – Ministry of Culture, Gender Entertainment and Sports



#### 4. What are the Benefits of using The Gateway?

The government is keen on ensuring that all businesses have fast, efficient, and easy access to the tools and resources they need to be successful. The Gateway is a part of this thrust to modernise the economy through digitalisation and will facilitate:

- 24/7 access to information on business processes on one central platform
- Easy-to-follow step by step guides for submitting applications for government services
- Greater transparency and predictability when dealing with GoJ entities
- Ability to complete and submit applications online, so you can conduct your business when most convenient to you
- Ability to upload all supporting documents required for your application
- Management of Business-to-Government (B2G) transactions from receipt and processing of applications through to delivery of decisions
- Creation of user profiles and registration of investment projects
- When more than one Government entity is involved in a single application process, there is no need to go to each one, as they will all be able to review and progress the application on the Gateway.
- Faster approval processes so you can get your business done in shorter times
- Ability to track all your applications across Government in a single-dashboards, with notifications to tell you where you are in the review process
- Discussion forum for Ministries, Departments and Agencies of Government to enable greater coordination
- Explanations provided throughout the application process (coming soon) and support via a Help Desk
- Online payments for transactions (coming soon)



## 5. Who is the implementing agency for The Gateway?

This is an initiative of Ministry of Industry, Investment and Commerce being executed by **JAMPRO**



## 6. Where can I find the Gateway?

You may visit the Jamaica Business Gateway at  
**<https://jamaicabusinessgateway.com>**